



Her Excellence Dr Ir. Siti Nurbaya Bakar  
Minister of Environment & Forestry  
Ministry of Environment & Forestry Republic of Indonesia  
Gedung Manggala Wanabakti Blok I Lt. 3  
Jalan Gatot Subroto - Senayan - Jakarta - Indonesia - 10270  
[menhut@dephut.go.id](mailto:menhut@dephut.go.id)  
[edukom@menlh.go.id](mailto:edukom@menlh.go.id)

December 2016

Your Excellence

We are writing on behalf of the Asia for Animals Coalition, representing international animal welfare and conservation organisations. We express our deep concern with regards to the suffering of animals at Ragunan Zoo.

Members of our coalition have visited the zoo and witnessed conditions that are causing animals to suffer;

#### **Ragunan Zoo**

- In 2015, the zoo provided an assurance to end the chaining of elephants following a media exposure of this practice. Despite this assurance, a female elephant has been observed chained within her enclosure and thus prevented from being able to socialise with other elephants and from interacting normally with her calf.
- A second female elephant appears to have a swollen leg and foot, if this has not been seen by an experienced vet, we recommend it is seen to immediately.
- At one of the three elephant enclosures, a photographer was observed enticing elephants to the edge of the enclosure so that the public can have their photos taken. This activity appears to be encouraging begging behaviours and should be stopped immediately.
- Several adult primates are living in social isolation. Primates are social animals and social living provides their greatest source of stimulation. We recommend the zoo carry out an immediate collection plan and seek to find suitable homes for these solitary primates, placing them with others of



their own species if appropriate facilities are available.

- The primates living within the circular houses are living in very poor conditions. These enclosures provide very little stimulation and no natural features. We recommend they are prioritised for upgrading as soon as possible and replaced with enclosures which meet the physical and behavioural needs of the animals they house.
- The housing for the animals in the quarantine area is very poor, this includes small cages for a tiger, otters, binturongs, gibbons, and many birds. These animals are likely to be experiencing poor welfare due to these unsuitable conditions.
- The sun bears are housed within inadequate concrete enclosures and many are exhibiting pacing behaviours and showing signs of stress,
- The zoo appears to be overpopulated with several primate species, tigers and sun bears, we recommend collection planning and breeding management is addressed as a matter of urgency, to limit the number of individuals within the zoo.
- Mice are being used as live feed for many of the reptiles. Over 30 mice and many guinea pigs were observed within a python enclosure. Several of the mice had already died and many more were in a state of severe distress possibly due to lack of food and water. If the zoo must continue to live feed, we recommend that
  - a. the animals placed in the enclosures have appropriate food and water available
  - b. the zoo limit the number of individuals put into enclosures
- Chickens were observed being slaughtered by throat cutting. After the throat cut they were thrown into a drain to bleed out and die, this is likely to have caused them further stress before death as they were seen thrashing around on top of each other and in a pool of dirty water. These animals should be killed in a cone where stress following throat cutting can at least be minimised.

The incidents described present a risk to the animals' health and welfare and are in contravention to Article 29, para f<sup>1</sup> and para g<sup>2</sup>; and Article 30, para f<sup>3</sup>, of *The Regulation of the Minister of Forestry of the Republic of Indonesia Number: P.31/Menhut-II/2012 on Conservation Agencies*.

On behalf of our members globally, we appeal to you to carry out a welfare assessment of the zoo and to address these specific issues as a priority



<sup>1</sup> holders of conservation agencies are prohibited from displaying animals that are gestating, ill, and abnormal (Article 29, para f)

<sup>2</sup> holders of conservation agencies are prohibited from neglecting animals or managing animals not in accordance with animal ethics and welfare (Article 29, para g)

<sup>3</sup> holders of conservation agencies are obliged to intensively manage the conservation agency in accordance with ethics and animal welfare (Article 30, para f)

---

**Sent on behalf of the following organisations:**

1. Animal Guardians
2. Animal People
3. Animals Asia Foundation
4. ACRES
5. Blue Cross of India
6. Change for Animals Foundation
7. Elephant Aid International
8. Federation of Indian Animal Protection Organisations
9. Humane Society International
10. International Fund for Animal Welfare
11. Philippine Animal Welfare Society
12. Royal Society for the Prevention of Cruelty to Animals
13. Society for the Prevention of Cruelty to Animals, Hong Kong
14. Society for the Prevention of Cruelty to Animals, Sarawak, Malaysia
15. World Animal Protection

Please respond to David Neale, Animal Welfare Director, Animals Asia Foundation, Room 1501, Tung Hip Commercial Building, 244-252 Des Voeux Road Central, Sheung Wan, Hong Kong  
[dneale@animalsasia.org](mailto:dneale@animalsasia.org)

**Copied to;**

President Joko Widodo  
President Republik Indonesia  
Istana Negara  
Jalan Medan Merdeka Utara  
Jakarta Pusat 10110  
Indonesia  
[president@ri.go.id](mailto:president@ri.go.id)

Drs. H. Muhammad Jusuf Kalla  
Wakil President Republik Indonesia  
Jl Medan Merdeka Selatan 6 Kel, Gambir  
Jakarta Pusat. 10110  
Indonesia

Drs. Setya Novanto, Ak  
Chairman of House of Representatives (Dewan Perwakilan Rakyat)  
Gedung Nusantara III  
Jalan Jenderal Gatot Subroto  
Jakarta 10270  
Indonesia

Gerald Dick  
Executive Director  
WAZA Executive Office  
IUCN Conservation Centre  
Rue Mauverney 28  
CH\_1196 Gland

Switzerland

Basuki Tjahaja Purnama  
Governor DKI Jakarta  
Jalan Merdeka Selatan Blok 8 - 9  
Jakarta Pusat  
Indonesia  
[dki@jakarta.go.id](mailto:dki@jakarta.go.id)

Bambang Dahono Adji  
Director  
Directorate of Conservation & Biodiversity, Ministry of Forestry  
Gedung Manggala Wanabakti Bld Block VII 7<sup>th</sup> Floor  
Jalan Gatot Subroto  
Senayan  
Jakarta 10270  
Indonesia  
[ditkkh@gmail.com](mailto:ditkkh@gmail.com)

Dr H Rahmat Shah  
President  
Indonesian Zoo and Aquarium Association (PKBSI)  
Jl. Harsono RM  
No 10 Ragunan  
Jakarta, 12550  
Indonesia  
[pkbsi@izaa.org](mailto:pkbsi@izaa.org)

Tony Sumampau  
Secretary General  
Indonesian Zoo and Aquarium Association (PKBSI)  
Jl. Harsono RM  
No 10 Ragunan  
Jakarta, 12550  
Indonesia  
[tsumampau@hotmail.com](mailto:tsumampau@hotmail.com)

Ms Dina Himawati  
Director  
Taman Margasatwa Ragunan  
Jl Harsono RM. No 1, Ragunan  
Pasar Minggu  
Jakarta Selatan 12550,  
Indonesia  
[ragunanzoo@jakarta.go.id](mailto:ragunanzoo@jakarta.go.id)

Wahyudi Bambang P  
Public Relations  
Taman Margasatwa Ragunan  
Jl Harsono RM. No 1, Ragunan  
Pasar Minggu  
Jakarta Selatan 12550,  
Indonesia  
[Wahyudi\\_bp@yahoo.co.id](mailto:Wahyudi_bp@yahoo.co.id)  
[wieietg@gmail.com](mailto:wieietg@gmail.com)





**Supported by:**

我们的呼吁同时得到了以下组织的支持:

1. AAP Rescue Centre for Exotic Animals, NETHERLANDS
2. Action for Animals in Korea, KOREA
3. All Life In A Viable Environment, JAPAN
4. Andhra Pradesh Goshalala Federation, INDIA
5. Anima, MACAU
6. Animal Aid Society, INDIA
7. Animal Defenders International, LONDON
8. Animal Friends, CROATIA
9. Animal Friends Niigata, JAPAN
10. Animal Kingdom Foundation, Inc., PHILIPPINES
11. Animal Nepal, NEPAL
12. Animal Nepal.org, NEPAL
13. Animal Protection Network, SWEDEN
14. Animal Rights Action Network, IRELAND
15. Animal Rights Centre Japan, JAPAN
16. Animal Rights Hawaii, HAWAII
17. Animals Australia, AUSTRALIA
18. APES, SOUTH AFRICA
19. ARK Animal Refuge Kansai Japan, JAPAN
20. Australia for Dolphins, AUSTRALIA
21. Australians for Animals, AUSTRALIA
22. Bali Animal Welfare Association, INDONESIA
23. Bali Sea Turtle Society (BSTS), INDONESIA
24. Behavioural & Environmental Solutions, USA
25. Beijing Pet Adoption Day 北京领养日, CHINA
26. Beijing Sunflower Friends of Animal Team 北京市向日葵动物之友志愿者团队, CHINA
27. Bharatiya Prani Mitra Sangh, Hyderabad, INDIA
28. Big Cat Rescue,
29. Big Heart Foundation, RUSSIA
30. Blue Cross of Hyderabad, INDIA
31. Blue Cross Youth Seva Sangham - Andhra Pradesh, INDIA
32. Born Free Foundation, UK
33. British Hen Welfare Trust, UK
34. Cat Welfare Society, SINGAPORE
35. Causes for Animals Ltd, SINGAPORE
36. Cee4life, AUSTRALIA
37. Centre for Orangutan Protection, INDONESIA
38. Cetacean Society International, USA
39. Changchun 3.10 Shanxiao Fund 长春 3.10 善小基金, CHINA
40. Changsha Small Animal Protection Association 长沙市小动物保护协会 ,CHINA
41. Chengde Cat Forest 承德猫咪森林流浪猫救助团队, CHINA
42. Chengdu Home of Love Small Animal Rescue Center 成都市双流县爱之家动物救助中心, CHINA
43. China Biodiversity Conservation and Green Development Foundation, CHINA
44. China Farm Animal Protection Coalition 中国农场动物保护联盟, CHINA
45. China Journalists Salon for Animal Protection 中国动物保护记者沙龙, CHINA
46. China Youth Animal Protection Alliance 中国青年动物保护联盟, CHINA
47. China Zoo Watch, CHINA
48. Compassion in World Farming, UK
49. Compassion Unlimited Plus Action, Bangalore, INDIA
50. Compassion Works International, USA

51. CPR Environmental Education Centre, INDIA
52. Dalian VSHINE Protection of Animals SPCA 大连市微善爱护动物协会, CHINA
53. Darjeeling Animal Shelter, INDIA
54. Darjeeling Goodwill Animal Shelter (DGAS) 'Trust', INDIA
55. David Shepherd Wildlife Foundation, UK
56. Djurens Ratt (Animals Right Sweden), SWEDEN
57. Djurskyddet Sverige (Animal Welfare Sweden), SWEDEN
58. Dobro Surtse, BULGARIA
59. DOGSTOP, HONG KONG
60. Dolphin Project,
61. Dzivnieku Draugs, LATVIA
62. EAST, Taiwan, TAIWAN
63. Egyptian Society of Animal Friends, EGYPT
64. Elephant Asia Rescue & Survival Foundation, HONGKONG
65. Elephants DC, USA
66. ElephantVoices, KENYA
67. Elsa Nature Conservancy, JAPAN
68. EMS Foundation, SOUTH AFRICA
69. Ente Nazionale Protezione Animali - Onlus, ITALY
70. Environment Films, UK
71. European Animal Protection Foundation /Europaeische Tierschutzstiftung, SWITZERLAND
72. FAADA, SPAIN
73. Fanciers Nanning Stray Cats 南宁流浪猫论坛, CHINA
74. Finnish Federation for Animal Welfare Organisations (SEY), FINLAND
75. For Elephants International, INTERNATIONAL
76. Four Paws (UK), UK
77. Four Paws International, INTERNATIONAL
78. Friendicoes SECA, INDIA
79. Friends of the Earth Malaysia, MALAYSIA
80. Fuzhou Aixinyuan Stray Animal Rescue Center 福州爱心缘流浪动物救助中心, CHINA
81. Fuzhou Small Animal Protection Center 福州小动物保护中心, CHINA
82. Gansu Green Volunteer Home 甘肃绿色志愿者之家, CHINA
83. GREY2K USA Worldwide, USA
84. Greyhound Compassion, UK
85. Guangdong the Best Volunteer Center 首善广东志愿者中心, CHINA
86. Guangyuan Bo' ai Animal Protection Center 广元市博爱动物保护中心, CHINA
87. Guangzhou Cat -Xi Xi Forest 熙熙森林广州猫, CHINA
88. Hefei Kennel Association Care Center 合肥犬业协会小动物关怀中心, CHINA
89. Help Animals India, INDIA
90. Himalayan Animal Rescue Trust, UK
91. HK Dolphin Conservation Society, HK
92. Huhhot Angel Guardian 呼和浩特天使守护动物保护公益团队,
93. Iceland Animal Welfare Foundation, ICELAND
94. In Defence of Animals, India, INDIA
95. Indonesian Vegetarian Society, INDONESIA
96. International Otter Survival Fund, UK
97. International Primate Protection League, INTERNATIONAL
98. Jakarta Animal Aid, INDONESIA
99. Japan Anti-Vivisection Association, JAPAN
100. JBF India Trust, INDIA
101. Jeevraksha Animal Welfare Trust, INDIA
102. Jinan Cattery 济南猫窝, CHINA
103. Karuna Society for Animals & Nature, INDIA
104. Kathmandu Animal Treatment Centre, NEPAL

105. Korea Animal Rights Advocate, REPUBLIC OF KOREA
106. Korean Animal Welfare Association, REPUBLIC OF KOREA
107. Lanta Animal Welfare, HONG KONG
108. Lanzhou Street Animal Rescue Station 兰州流浪动物救助站, CHINA
109. Life Conservationist Association, TAIWAN
110. Lifelong Animal Protection, HONG KONG
111. Light of Life Veterinary Clinic, SINGAPORE
112. Love Wildlife Foundation, THAILAND
113. Lucky Cats 幸运土猫志愿者团体, CHINA
114. Marine Connection, UK
115. Melbourn Dolphin, AUSTRALIA
116. moonbears.org, KOREA
117. Nanchang Small Animal Protection Association 南昌小动物保护协会, CHINA
118. Nanjing Ping An A Fu Stray Animal Rescue Association 南京平安阿福流浪动物救助会, CHINA
119. National Council of SPCAs, SOUTH AFRICA
120. Navale Consulting Group, INDIA
121. No Whales In Captivity, USA
122. Orangutan Aid, HONG KONG
123. Otara Foundation, SRI LANKA
124. Palawan Animal Welfare Association, PHILIPPINES
125. People For Animals, INDIA
126. People For Animals - Chennai, INDIA
127. People For Animals - Hooghly, INDIA
128. People For Animals - Pune Unit, INDIA
129. Performing Animal Welfare Society, USA
130. Pet Orphans Home 汪汪喵喵孤儿院, CHINA
131. PETA Asia 亚洲善待动物组织, HONG KONG
132. Phangan Animal Care, THAILAND
133. Plant & Animal Welfare Society, INDIA
134. ProWildlife e.V., GERMANY
135. Qingdao Society for the Protection of Animals 青岛爱护动物协会, CHINA
136. RAKSHA - Voice of the Voiceless, INDIA
137. Rattle the Cage Productions, THAILAND
138. reEarth, BAHAMAS
139. Royal Veterinary College, University of London, Hong Kong, HONGKONG
140. Sahabat Alam (Friends of the Earth) Malaysia, MALAYSIA
141. Sahayog Organisation, Andhra Pradesh Goshalala Federation, Hyderabad, INDIA
142. SAI (Save Animals Initiative) Sanctuary Trust, INDIA
143. Sanctuary for Health & Reconnection to Animals & Nature, INDIA
144. Save Africa's Elephants, AFRICA
145. Shandong Yantai Caring Street Animals Rescue Shelter 山东省烟台市爱心流浪动物救助收容中心, CHINA
146. Showing Animals Respect and Kindness,
147. Sichuan Qiming Companion Animal Protection Center 四川省启明小动物保护中心, CHINA
148. SJZ One Meter More Love stray cats rescue group 石家庄一米爱流浪猫救助团队, CHINA
149. Society for Animal Welfare and Management, NEPAL
150. Society for Prevention of Cruelty to Animals - AWBI, INDIA
151. Society for Prevention of Cruelty to Animals - Penang, PENANG
152. Society for Prevention of Cruelty to Animals - Selangor, MALAYSIA
153. Society for the Prevention of Cruelty to Animals (Xiangzhou, Zhuhai) 珠海市香洲区爱护动物协会, CHINA
154. Soi Dog Foundation, THAILAND
155. Stiftung fuer Baeren / Foundation for Bears, SWITZERLAND



156. Stray Relief and Animal Welfare, INDIA
157. Sun Bear Centre - Kalimantan, INDONESIA
158. Swiss Animal Protection SAP / Schweizer Tierschutz STS / Protection Suisse des Animaux PSA , SWITZERLAND
159. Taiwan SPCA 台灣防止虐待動物協會, TAIWAN
160. Thai Fund for Elephant Foundation, THAILAND
161. THANE Society for Prevention of Cruelty to Animals, INDIA
162. The Cattitude Trust - Chennai, INDIA
163. The Corbett Foundation, INDIA
164. The David Sheldrick Wildlife Trust, KENYA
165. THE ELEPHANT RESEARCH AND CONSERVATION FUND,
166. The Home of Love (The Salvation Centre of Animals), CHINA
167. The Humane Education Trust, SOUTH AFRICA
168. The Kerulos Centre, USA
169. The Welfare of Stray Dogs - Mumbai, INDIA
170. The Winsome Constance Kindness Trust, AUSTRALIA
171. Tianjin Common Home 中国天津共同家园, CHINA
172. Together for Animals in China 与牠同行动物福利促进协会, CHINA
173. United Against Elephant Polo, INDIA
174. Voice for Zoo Animals, JAPAN
175. We Are One Family Charity Association of Chongqing Normal University 重庆师范大学“天下一家”公益协会, CHINA
176. Wild & Free - Rehabilitation & Release, UK
177. Wildlife Alliance, CAMBODIA
178. Wildlife in Need (and Active Environments), PHILIPPINES
179. Wildlife Protection Society of India, INDIA
180. Wildlife Rescue & Rehabilitation Centre, Bangalore, INDIA
181. Wildlife SOS India, INDIA
182. Wolf Watch UK, UK
183. Working for Animals , AUSTRALIA
184. Wuhan Small Animal Protection Association 武汉市小动物保护协会, CHINA
185. Xi'an Grenadine Companion Animal Rescue Center 西安红石榴伴侣动物救助中心, CHINA
186. Xiamen Animal Protection Association, CHINA
187. Xiamen Animal Protection Education Association 厦门爱护动物教育专业委员会, CHINA
188. Xiamen Pet Web 厦门宠物网, CHINA
189. Xinjiang Karamay City Street Animal Protection Centre 新疆克拉玛依市流浪动物保护中心, CHINA
190. Yangon Animal Shelter, MYANMAR-BURMA
191. YeuDongVat, VIETNAM
192. Zhangzhou Small Animal Scientifically Rescue Center 漳州市小动物科学养护救助中心, CHINA
193. Zimbabwe National SPCA, ZIMBABWE
194. Zimbabwe Conservation Task Force, ZIMBABWE
195. Zoocheck Canada, CANAD

# Asia for Animals ongoing support from:







